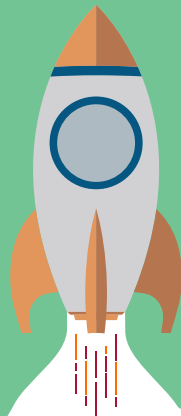# Why Stadtwerk365?

365 Stadtwerk

SAVE MONEY!
Through the cost-efficient combination of all relevant tools.

BE FASTER !
Through intelligent automation that not only makes your life easier, but also minimizes possible sources of error.

WORK INTUITIVELY !
Assistants guide you through masks, intelligently suggest all necessary actions in the system or carry them out automatically based on rules.

STAY INDIVIDUAL!
Stadtwerk365 can be easily configured according to your needs.

ALWAYS STAY UP TO DATE !
Necessary adjustments due to regulations are taken over fully automatically.

hello@stadtwerk365.de

Get started now!

www.stadtwerk365.de

marketing

| campaign management | price adjustment | Customer Value Analysis | customer portal |
| CTI integration | tariff change | multi channel | Chatbot integration |

Distribution & customer management

| B2C/ B2B offers | Tariff advice | master data change | customer retention |
| Cross/Upselling | Online sales/ tariff calculator | Digital customer file | customer service |

Product-administration

| Market Comparison & Analysis | competition optimization | rate management |
| margin optimization | Tariff calculation electricity & gas | energy services |

Market-communication

| change process |
| base data |

network usage

| Invoice Verification (INVOIC) |
| Calculation of Network Fees (NNE) |

accounting

| Vacant positions | accounts receivable payment transactions | Connection ledger | reporting |
| Dunning | Accounts Payable Payment Transactions | risk analysis | payment plan |

contractual completion

| Credit and insolvency check | Audit-proof contract management |
| correspondence filing | Energy management processes |

Invoice

| discount plans | contract account | Commission statement (sales partner) |
| counter values | consumption billing | credits |

3|6|5
Stadtwerk

Microsoft Dynamics